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### Message from your President

Summer is almost over and kids are back in school. Time now for your West SUGA board to focus on this year's regional Conference in Anaheim. Plans are being made to make this the most successful conference you attend all year. SunGard Public Sector has made some exciting changes – by adding new product lines.

Please visit our website at [http://www.huginc.org/regionals\\_west.html](http://www.huginc.org/regionals_west.html) to find out more about our conference in December. Hotel information and conference registration is available. If you are interested in visiting Disneyland or California Adventure during your stay be sure to purchase your admission tickets through the website in advance to get the conference attendee discount.

As always, your help in making this year's conference a success is needed. If you would like to share how you use a particular application within your agency, please volunteer to be a presenter for a user led session! Attendees presenting User Led Sessions receive one complimentary registration. Contact President Elect Pam Gilbert and let her know you are interested and watch for additional details on how to become a presenter.

I look forward to seeing you in December in Anaheim.

Tonya  
President, West SUGA

## 2009 Regional Conference

The West SUGA Board is please to announce our Annual Education Conference will be held December 1 – December 4, 2009.

**Location:** Disneyland Hotel  
**Registration:** \$50 per person  
**Hotel Rate:** \$149, plus resort fee and tax  
Deadline 11/5/09  
**Hotel Reservations:** (714) 520-5005  
**SUGA Registration:** [www.huginc.org](http://www.huginc.org)



#### Reduced Price Disney Tickets:

Disneyland has a website for West SUGA for reduced price Disneyland and California Adventure park tickets. Conference attendees and their guests may purchase these tickets on the website (<http://www.disneyconventionear.com/GDHK09A>)

Tickets are valid from 11/26/09 – 12/9/09 (Pre-conference and post-conference stays are welcome!) The ticket store closes at 9pm PST on 11/25/09 so be sure to make your plans early.

Newsletter Staff: Co-Editors Tonya Johnson, President and Kim Costello, Secretary

## This is Your Conference

Do you have a specific topic you would like to see discussed at our next regional conference? If so, volunteer to lead the discussion!

Volunteers for user led sessions receive one complimentary registration fee.

If you have any questions or would like to consider leading a session, please contact Pam Gilbert at [pgilbert@ci.bend.or.us](mailto:pgilbert@ci.bend.or.us) to sign up.

## What's New This Year??

Here's just a few of the new sessions being prepared for this year's conference:

- QRep Hands On Training by Module
- Fleet Management Set Up and Reporting
- GovNow
- 1099 Processing
- Customer Information System Smart Grid

**Our conference will also be hosting additional labs and increasing the class sizes!!!**

**DON'T MISS OUT ON THIS INEXPENSIVE TRAINING OPPORTUNITY!!! REGISTER TODAY!!!**