



The Wave

VOLUME 1, ISSUE 5 MAY 2008

OFFICIAL NEWSLETTER OF MID-ATLANTIC HUG

Presidential News and Notes

Why attend a MAHUG Conference?

- ➔ Receive application training, product information, and experience hands-on computer labs.
- ➔ An opportunity to meet and interact with key SunGard Public Sector staff and vendors.
- ➔ Learning the best practices and techniques.
- ➔ Opportunities to lead user-led sessions and roundtable discussions.

User-Led Sessions

Interested in leading your own session in a specific application?

If you have a special talent in CX, LX, Crimes, GMBA, etc..., you can tell others!

If you would like to lead a round table discussion about a specific concern, let us know! A SunGard Public Sector staff member could be present to help! Please contact Denise Altman if you would like to volunteer! daltman@orangeburgcounty.org or by phone 803-533-6119.

Deadline for sign-up is February 1, 2009.

Hello everyone! May 30th!!! That's the deadline for advance registration for the 20th Annual HUG Education Conference this year in sunny Orlando, Florida! It will be held at Disney's Coronado Springs Resort from June 8 – June 12. For more information, log on to www.huginc.org and click on "Annual Conference" at the top of the page. There you will find an informative brochure, agenda, and session descriptions for the conference. Not only will the training be top-notch, but so will the networking with other users and the fabulous atmosphere—full of fun and entertainment

for everyone.

On Tuesday, June 10th, MAHUG will be hosting a RUG luncheon from 12:45 p.m. to 1:30 p.m. in Durango 2 Meeting Room at the Resort. Be sure to pick up your lunch in the Coronado JKL and bring it to the meeting room and come join us for a "meet and greet" informal lunch gathering.

On behalf of the Mid-Atlantic Board of Directors, we hope you'll join us for another great educational opportunity with SunGard.

Travel Safely!

Denise Altman

President, MAHUG

MARK YOUR CALENDARS!

2009 MID-ATLANTIC CONFERENCE

MARCH 24-27, 2009

GREENSBORO, NC

SHERATON GREENSBORO HOTEL

PLEASE JOIN US FOR AN EARLY REGISTRATION RECEPTION TUESDAY NIGHT, MARCH 24th

2010 MID-ATLANTIC CONFERENCE

More Information will be coming soon—keep on the lookout

*RATES NOT AVAILABLE AT THIS TIME

Your 2006 Mid-Atlantic HUG Board:

President	Denise Altman	(803)533-6119	daltman@orangeburgcounty.org
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Advisory	Sandy Reece	Advisory	Bill Cease
		Advisory	Crystal Watson



Get Ready!

VISIT WWW.HUGINC.ORG FOR ONLINE REGISTRATIONS

Mid-Atlantic HUG Conference, March 24-27, 2009

Online Registration available late December 2008

International HUG, Inc. Conference, June 8-12, 2008

Newsletter Staff:

Co-Editor..... Denise Altman

Co-Editor..... Sue Campbell





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2008 CONFERENCE SURVEY RESULTS

The MAHUG Board of Directors appreciates the response on the Evaluations turned in after the 2008 Greensboro Mid-Atlantic HUG conference. Now...where do we go from here?

We read, discuss, and evaluate the summary of concerns that you have pertaining to your experience at the conference. The issue of "noise" in the conferencing area at the Sheraton Hotel was most unfortunate due to other groups in the hotel. Hotel staff apologized for the inconvenience. Will we let it go? Nope...we'll remind them again to try and avoid that form of disturbance in the future.

The main concern of the Mid-Atlantic Regional Users is training on Sungard Public Sector applications. I would like to review the actual idea behind MAHUG conferences. In the beginning (2001), we had HTE users coming together to review and share practices on an application(s). In a sense, we were training each other with the help of HTE trainers. Through the years as our region grew larger, the corporate part of HTE came forward with assistance on our conferences. We were averaging 225 attendees in the past five years (2003-2007).

Now, the actual idea is STILL there...help from other users and Sungard Public Sector trainers. All YOU have to do is ask. For three days during a MAHUG conference, you have access to any application trainer or another city/county government user. Another application user might utilize their programs differently than you....*share your process!*

On a personal note, I have reviewed the practice of the City of Monroe Utilities and received help from Hanover County on applications we purchased from Sungard Public Sector. It worked great for my department! At the most recent conference in Greensboro, I waited patiently to ask Christa Oliver (CIS trainer) a question pertaining to a problem we were having...question answered!

Keep in mind...have your questions ready for the conference! Mark your calendars and come prepared!

*Submitted by Sandy Reece, City of Thomasville, NC,
MAHUG Board Advisory Member*