



19th Annual HUG Education Conference

May 20 - 24, 2007

Hilton Anatole Dallas • Dallas, Texas

Registration Materials

• • • **President's Message** • • •

Everything is big deep in the heart of Texas, and this year's HUG Conference is no exception! If you want to insure you're up to "par" with your software solution, get ready "fore" a great opportunity to "tee" up your knowledge and "score" great information as you join your colleagues who will be

**Driving into the Future with
SunGard HTE – HUG 2007**

On behalf of the HUG Board of Directors, I'm happy to be the first to provide you with information about the 19th Annual HUG International Conference being held in my home state of Texas in the big City of Dallas.

The HUG Board and SunGard HTE have been spending a lot of time putting together a better than ever educational conference for you. As in every year in the past, the sessions being planned are chock full of training and information on the latest developments taking place with your software. In addition to workshops, training, and enhancement sessions, there are once again the ever popular labs and user-led sessions where you can gain a wealth of information on how your colleagues are also doing business. And what better place to network with your fellow users and SunGard HTE product managers, trainers and executives!

Please take some time to review this program and I'm sure you will agree that this is a must attend "round" of sessions to keep you from getting "handicapped" in your job. I'm sure you'll want to join your team of colleagues as we spend the week Driving Into the Future with SunGard HTE and HUG 2007.

Robert Girndt
HUG PRESIDENT, 2006/2007

• • • **2006-2007
HTE Users' Group Inc.
Board of Directors** • • •

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**For on-line conference registration, hotel reservations
and credit card payments, please go to the HUG website at www.huginc.org**

Register Today and SAVE!

••• Agenda at a Glance •••

Check the HUG website at www.huginc.org for the most current schedule of events and sessions.

Sunday, May 20, 2007

6:30 am-2:30 pm 6th Annual SunGard HTE HUG
Conference Golf Tournament
4:00 pm-8:00 pm Early Registration Open
Early On-site Lab Registration
5:00 pm-6:00 pm User-led Presenter Meeting
5:00 pm-6:00 pm Orientation for 1st Time Attendees
6:00 pm-7:00 pm AC/PM Meeting

Monday, May 21, 2007

8:00 am - 5:00 pm Registration/Information Desk Open
9:00 am - 10:15 am Sessions & Labs
10:30 am - 11:45 am Sessions & Labs
12:00 pm - 2:00 pm Opening General Session/Lunch (Provided)
2:15 pm - 3:30 pm Orientation for 1st Time Attendees
2:15 pm - 3:30 pm Sessions & Labs
3:45 pm - 5:00 pm Sessions & Labs
5:15 pm - 6:30 pm Sales Meet & Greet

Tuesday, May 22, 2007

7:00 am - 4:30 pm Registration/Information Desk Open
7:30 am - 9:00 am SunGard HTE 15/20/25 Year Customer
Breakfast (by invitation)
8:00 am - 9:15 am Sessions & Labs
9:30 am - 10:45 am Sessions & Labs
11:00 am - 12:15 pm Sessions & Labs
12:15 pm - 1:30 pm Lunch (Provided)
1:45 pm - 3:00 pm Sessions & Labs
3:15 pm - 4:30 pm Sessions & Labs
7:00 pm Movie Night (No Charge!)

Wednesday, May 23, 2007

7:00 am - 4:30 pm Registration/Information Desk Open
7:30 am - 9:00 am HUG/RUG/SunGard HTE Breakfast
Meeting (by invitation)
8:00 am - 9:15 am Sessions & Labs
9:30 am - 10:45 pm Sessions & Labs
11:00 am - 12:15 pm Sessions & Labs
12:15 pm - 1:30 pm Regional HUG Luncheon Meetings
(Box Lunch Provided)
1:45 pm - 3:00 pm Sessions & Labs
3:15 pm - 4:30 pm Sessions & Labs
6:00 pm - 10:00 pm SunGard HTE Reception

Thursday, May 24, 2007

7:00 am - 4:30 pm Registration/Information Desk Open
8:00 am - 9:15 am Sessions & Labs
9:30 am - 10:45 am Sessions & Labs
11:00 am - 12:15 pm Sessions & Labs
12:15 pm - 1:45 pm Business Meeting/Luncheon (Provided)
2:00 pm - 3:15 pm Sessions & Labs
3:30 pm - 4:45 pm Sessions & Labs

**Sign up now at
www.huginc.org!**

••• Tentative Session Topics •••

Accounts Receivable
Appraisal Plus
AVL
Building Permits
Business Licenses
CAD
Call Center Management
Cash Receipts
Click2Gov
Code Enforcement
Crimes
Customer Information System
DMS
Field Reporting
Fleet Management

Fires/EMS
Global Financials
GMBA
Human Resources
Jalan/Justice
Land/Parcel Management
Loading SunGard HTE Software
LookingGlass
Menu Driver
Message Switch
Mobile Data Browser (MDB) &
MDB PDA
MobileFlash
MyHTE
NaviLine/Select
OSSI Public Safety

Payroll/Personnel
Planning & Engineering
Police-to-Police (P2P)
Procurement Cards
Professional Services
Purchasing/Inventory
QRep
Sexual Predator Tracking
SunGard HTE Technology Direction
SunGard HTE Trends & Directions
Tax Billing & Collections
Technical
Test Environments
Training & Development
Wireless Solutions
Work Orders/Facility Management

General Information

About HUG

The HTE Users' Group, Inc. (HUG) was organized, and is run, by people like you who use SunGard HTE's software applications in doing their jobs. As a SunGard HTE user, it's your group. HUG is a non-profit 501(c)(3) organization incorporated in Florida

EIN #74-2596857.

Purpose

The purpose of HUG is to advance the effective and efficient utilization of the SunGard HTE software applications. This is accomplished by promoting free and open communication among users, acting as the forum for suggestions relating to revisions and enhancements of SunGard HTE application software packages and the development of new products, and promoting coordination and cost sharing among HUG members.

Membership

As a requirement for membership, an agency must be a SunGard HTE client and current with their SunGard HTE maintenance agreement. Reduced conference fees are just one of the benefits of joining HUG...So, sign up now! Additionally, each member organization may prioritize revisions and enhancements to the SunGard HTE products. Other membership benefits include access to HUG Discussion Groups and other member only services available at the HUG website. For more information regarding membership, please call 951/780-0144.

HUG Web Site

For more information, on-line registration and updated schedules, see the HUG web site at:

<http://www.huginc.org>

Registration Information

Registration fees include all sessions, materials, social events, and meal functions as outlined in the program. Payment must accompany registration forms. Registration forms will not be processed without payment or purchase order and complete information. All checks for purchase orders must be submitted no later than at conference registration.

Please note: Registration forms postmarked after May 4 will be charged at the on-site registration fee and may not include conference attendee giveaways. Please be prompt when submitting your registration.

Please make check payable to HUG Conference and return completed registration form and payment to:

HUG Conference
P.O. Box 550445
Tampa, FL 33655-0445
or
FAX: 360/687-4993

For more information, contact the HUG Conference at 951/780-0144.

Cancellation and Refund Policy

A full refund of fees (less a \$25 processing fee) will be made provided a written cancellation is received **on or before May 4, 2007** via FAX to 360/687-4993. No refunds will be made for cancellations received after May 4, 2007 and for conference "no shows." If you are unable to attend and wish to make a substitution, there will be no charge providing that a letter is either received by May 4, 2007 or brought to the Conference Registration Desk during the conference.

Conference Hotel/ Convention Facilities

Our host conference facility and host hotel will be the Hilton Anatole, only 25 minutes from the Dallas/Ft. Worth International Airport. The Anatole is close to Dallas's entertainment centers including the West End and Deep Ellum, as well as world class shopping at North Park Mall and the Galleria, several year-round golf courses and the Texas Stadium. The Hilton Anatole is located on 45 acres of beautiful grounds and facilities including 3 swimming pools, fitness center, boutiques and shops, and a 7-acre park with walkways, gardens, outdoor jogging paths, and a small lake.

The Anatole features 24-hour room service, 6 restaurants (deli sandwiches, Mexican cuisine to fine dining), and 6 bars and lounges (from a quiet piano bar or Sports Bar to a contemporary nightclub with dancing). This beautiful facility has won numerous awards for its hotel, conference facilities and service. The Hilton Anatole houses one of the

most impressive collections of art and antiques ever assembled for an American Hotel. Many items date back as far as Fifth Century B.C. Tours are available through the Concierge.

Guest rooms feature pillow-top mattresses, iron/ironing boards, hair dryers, coffee makers, cable/in-room movies, full-size work desk, telephone with data port and voice mail, weekday newspaper, and alarm clock/radio. The guest rooms are located in three areas, but all are central to the convention center. If you have a problem walking, please inform them when making your reservation and request a room in the Tower. The Tower is the closest to our main ballroom. Our rate at the Hilton Anatole is \$149 single or double occupancy plus tax (currently 15%). Cut off date for these rates is April 20, 2007. To make your reservations, please call the hotel at 800/HILTONS. The hotel is located at 2201 Stemmons Freeway, Dallas, Texas 75207. Self parking is complimentary (usually \$15 plus tax) for HUG Conference attendees at the Hilton Anatole should you choose to drive in or rent a car. Valet parking is \$24 plus tax.

Recommended Dress and Weather

Conference dress will be business casual. Dress for the SunGard HTE reception Wednesday night will be business casual.

May is a beautiful month in Dallas. Temperatures in May are approximately 70-80 degrees with quite a bit of rain possible during this month.

Please remember that sessions are held in meeting rooms where temperatures may vary. It would be helpful to dress accordingly.

Special Assistance

HUG Staff will be glad to assist you with any special needs (i.e., physical, dietary, etc.). Please identify any special needs on your registration form.



Airport Transportation

From either Dallas Fort Worth or Love Field, you can use Yellow Checker Shuttle for your airport transportation needs. Once you've landed, you can

• • • General Information...continued • • •

pick up the phone at baggage claim and call for the shuttle or find a sky captain to help locate a shuttle for you. On your return trip, the shuttle runs from the hotel every half hour at 5 minutes and 35 minutes past the hour between 6:00 a.m. and 6:35 p.m. After those hours, you would need to use a taxi, which you can catch one in front of the hotel. You can also take a taxi from either airport. From Dallas Ft. Worth, taxis will run about \$40 one way; from Love Field about \$19. Please confirm with the driver the rate before getting into the taxi as it is a metered rate.

Airlines

Although we are not offering a conference discount this year, here is a list of the major carriers flying into Dallas-Fort Worth (DFW) (approximately 17 miles from the Hilton Anatole):

**American Airlines/
American Eagle**
800/433-7300 or
www.aa.com

Continental
800/525-0280 or
cwww.ontinental.com

Delta
800/221-1212 or
www.delta.com

United
800/241-6522 or
www.united.com

Or if you prefer Southwest, they fly into Dallas' Love Field (DAL) (approximately 9 miles from the Hilton Anatole):

800.435.9792 or
www.southwest.com

Continental Express, Delta Connection and American Eagle all service Love Field and can be reached at the above-listed phone numbers or email addresses.

Car Rental

The HUG official conference rental car company is Avis Rent A Car. Avis is offering special rates for intermediate, full size, and premium cars for our attendees. They are also offering a 5% discount on the best available rate for any car! Please use our meeting discount number: J0 94947. You or your travel agent must call the Avis Convention Desk at 800/331-1600 with

this number to receive the special rates and the discount.

Elections

Elections will be held for the positions of President Elect and Secretary for the HUG Board of Directors at the Business Luncheon on Thursday, May 24, 2007. If you intend to run for a position, please be prepared with a written statement of your goals and a short speech for the Business Luncheon. Should you be elected, there will be a Board of Directors meeting on Thursday afternoon. Election forms are available online at www.huginc.org.

Vendor Exhibits

Once again, we will have vendor exhibits of SunGard HTE business partners. You will have an opportunity to view products and speak with representatives from these companies during the conference.

Please be sure to stop in and see how these products can work in conjunction with your SunGard HTE software.

Qualifications for Attendance

The Annual HUG Conference is designed exclusively for SunGard HTE customers, with reduced registration fees for members of the HTE Users' Group (HUG). Any individuals or organizations that are not full-time employees of SunGard HTE customers (i.e., Consultants for SunGard HTE customers, non-contracted SunGard HTE business partners, etc.) and wish to attend the 2007 Annual HUG Conference must provide written request by May 4, 2007. Please call the HUG Conference line at 951/780-0144 for the necessary form.

Conference Shirts

2007 HUG Conference logo shirts are available! Our conference logo shirt will be a light grey mesh 100% cotton polo shirt. Sizes: Men's S-XXL (\$33 each), 2XL-5XL, 2XL Tall, 3XL Tall, Men's Tall M-XXL (\$38 each).

Shirts will be available for pick up at the Conference Registration Desk.

Breakfast/Restaurant Options at the Anatole

Lunches will be provided on Monday, Tuesday, Wednesday, and

Thursday during the conference (with our Business Luncheon to be held during Thursday's luncheon). Please note that there will not be breakfasts or dinners provided, but that the Hilton Anatole will be providing special government per diem menus in the "Common Ground" restaurant for our attendees for breakfast and dinner. Further information on these menus will be provided in your registration packet.

Dallas Area and Visitor Information

For information on the Dallas area, check out this website:

<http://www.dallascvb.com/visitors/>
Dallas: "Live Large. Think Big."

Golf Tournament

Join us for a great time at the 6th Annual SunGard HTE 2007 HUG Conference Golf Tournament on Sunday, May 20, 2007. The tournament is open to all HUG Conference attendees and local SunGard HTE customers. The tournament is designed to allow golfers of ALL levels to enjoy themselves while networking with other users. **The tournament includes:** Tournament entry, green fees, cart rental, driving range, club storage and locker room usage, foursome photo, golf balls, bottle of water, continental breakfast, BBQ lunch, 2 beverage tickets, and eligibility for awards and raffles. Transportation departs Hilton Anatole at 6:30 am. and returns approximately 2:30 pm. SunGard HTE has subsidized the cost of the tournament.

Register by March 30, 2007 and save! Players' price is only \$50 if you register by March 30, 2007. After March 30, Players' price is \$65. Riders can enjoy the fun too - Continental breakfast, BBQ lunch, 2 beverage tickets, Eligibility for raffles, and Transportation for only \$25 if you register by March 30th. After that, the fee is \$35. Rental clubs are available for \$20 (Adams Golf clubs). To register for the tournament, complete the registration form at

<http://www.hteinc.com/users/golf2007.cfm>
submit it and send payment as indicated on the site. If you have any questions, please call Jayme Hemelrick, SunGard HTE HUG Golf Coordinator at 800-727-8088 extension 3055 or email her at jhemelrick@hteinc.com.

... Lab Training Opportunities! ...

Labs will be offered at the conference (hands-on training at a computer). Labs will be posted on MyHTE as they are scheduled. Some of the labs are designed to allow users to sit in front of a computer and follow a lesson plan at their own pace. Others are designed so that users are instructed through the training. Space is limited, so sign up early and check seat availability often as scheduled topics may be repeated once filled. To register for a lab, users must have a MyHTE account. If you do not have an account, sign up at:

www.myhte.com

You may register for a lab session (after March 8, 2007) as follows:

1. Log into your MyHTE account
2. Select "Training and Development" from the GENERAL FUNCTIONS drop-down list (located in the upper right corner of the site; This directs you to the SunGard HTE Training & Development website)*
3. Select "Classes" (located on the left)
4. Select "Class Search" (below "Classes" after selected)
5. Select "HUG labs/sessions"

6. Click "GO!"

7. Review the labs to determine which ones have available seats and register

*You may access SunGard HTE Training & Development directly at

<http://custtrain.hteinc.com>.

NOTES:

- Users are required to pre-register for all labs listed on the conference agenda
- **Online registration will close May 13, 2007 at 5:00pm Eastern Time.** After that time, you may check availability of labs on-site at the conference (at the SunGard HTE Information Desk)
- The Training & Development website does not allow a user to register for the same course more than one time
- The Training & Development website does not allow a user to register other individuals for courses—each user must register for their own labs

If you have any questions about registering for labs, please contact SunGard HTE Training & Development at TND@hteinc.com or (800) 727-8088.

... Continuing Education Credits ...

SunGard HTE is a continuing professional education (CPE) sponsor approved by the National Association of the State Board of Accountancy (NASBA) to provide CPE credits for training classes. Many of the HUG sessions and all of the labs conducted by SunGard HTE instructors have a CPE credit value. If you are an accounting, public safety, or other professional who is required to have continuing professional education or have required organizational training objectives, participating in HUG training opportunities helps satisfy your continuing education training requirements and your software application training needs. After the conference, you will receive a certificate of completion for each CPE training event.

SunGard HTE is registered with the National Association of State Boards of Accountancy (NASBA) as

a sponsor of continuing professional education on the National Registry of CPE Sponsors. State boards of accountancy have final authority on the acceptance of individual courses for CPE credit. Complaints regarding registered sponsors may be addressed to the National Registry of CPE Sponsors, 150 Fourth Avenue North, Nashville, TN, 37219-2417. Web site: www.nasba.org



NASBA's Regulatory Compliance Services division offers several programs that assist state boards and their licensees by determining high quality CPE providers.

The National Registry of CPE Sponsors lists organizations that provide high quality CPE in accordance with nationally recognized standards. SunGard HTE is a CPE program sponsor.

• • • Registration Form/Invoice — HTE Users' Group, Inc. • • •

19th Annual HUG Education Conference • May 20 - 24, 2007

Registration/Badge Information: Please print clearly or type!

--	--

First Name Last Name

--	--

Badge Name if different from above

--

Title/Position

--

Organization (as it will appear on your name badge)

--

Mailing Address

--	--	--	--	--

City State ZIP

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Telephone Ext. FAX

E-Mail: _____ Client Code: _____

Please indicate any special needs e.g., diet, adaptive rooms, etc. _____

In case of emergency please contact:

Name: _____

Day Phone: () _____ Evening Phone: () _____

Instructions:

1. Conference registration fees include admission to all sessions and conference sponsored meal functions.
2. Only one (1) person may register per form. Please photocopy this form for additional registrations.
3. All fees listed are **per person**.
4. Payment (check, purchase order or money order) must accompany this form. Credit card registration is only available on-line. Checks should be made payable to HUG Conference. Faxed registration forms will only be accepted with a copy of the P.O. attached.
5. All payments in U.S. dollars.

Registration Fees:

	Advance Reg Postmarked by 4/16	Registration Postmarked 4/17-5/4	After 5/4 and On-Site Reg*	Total Amount Due
HUG Member	\$395	\$435	\$530	\$ _____
Non-HUG Member	\$545	\$585	\$680	\$ _____
One-Day Fee**	\$265	\$265	\$265	\$ _____

*On-site and registrations received after 5/4 may not include conference giveaways unless proof of payment prior to 4/30 is provided.

**Please check the one day you plan to attend: Mon, 5/21 Tues, 5/22 Wed, 5/23 Thurs, 5/24

HUG Conference Polo Shirt:

Please indicate the quantity for each size below: \$ _____

Prices:

Men's Sizes S (\$33 ea) M (\$33 ea) L (\$33 ea) XL (\$33 ea) XXL (\$33 ea)
 2XL (\$38 ea) 3XL (\$38 ea) 4XL (\$38 ea) 5XL (\$38 ea)

Men's Tall M (\$38 ea) L (\$38 ea) XL (\$38 ea) XXL (\$38 ea) 2XL (\$38 ea) 3XL (\$38 ea)

Shirts will be available for pickup at the conference registration desk.

TOTAL AMOUNT DUE: \$ _____

Want CPE Credits? Yes No

Method of Payment:

Payment is due with registration form. If registering by Purchase Order, please attach a copy of the Purchase Order. You will not receive an invoice. Please use this registration form as your invoice. Credit card registration is available online.

SunGard HTE Application Groups

Please check below the SunGard HTE application group(s) you are representing.

- | | | | |
|--|--|--|------------------------------------|
| <input type="checkbox"/> Community Development | <input type="checkbox"/> Fires and EMS | <input type="checkbox"/> Law Enforcement | <input type="checkbox"/> Utilities |
| <input type="checkbox"/> Financials | <input type="checkbox"/> Jalan-Justice | <input type="checkbox"/> Technical | <input type="checkbox"/> PLUS |

Mail completed form and payment to: HUG Conference • P. O. Box 550445 • Tampa, FL 33655-0445
 FAX: 360/687-4993